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# Reshaping Services, Investing in the Future



Over the past three years, Compass Qatar has undergone a significant transformation, reshaping how it delivers services, strengthening its operations, and positioning itself for long-term growth.

Following the successful delivery of the FIFA World Cup 2022, the local market saw major shifts. Many international companies scaled back or exited Qatar, and Compass, like many service providers, felt this impact particularly within the soft services segment.

While some contracts naturally concluded, Compass also secured new opportunities with long-standing and new clients alike. What distinguishes Compass is not just its commercial resilience, but its unwavering commitment to its people. Throughout difficult transitions, the company ensured that employees were supported. Demobilizations were handled with care and dignity, recognizing that behind every employee is a family and a future.

Those wishing to stay were placed within Compass's network, and only those choosing to return home did so—on their own terms. Rather than retreating during this period, Compass chose to invest. It modernized operations through technology, equipment, and sustainable practices—especially in catering—and strategically repositioned the business while many others paused or downsized.

Today, Compass Qatar is stronger, leaner, and more competitive than ever. With an optimized operational base, the company is actively expanding its business development function to build on its core strengths and explore new market segments. This forward-looking approach reflects Compass's global ethos: delivering outstanding service while adapting to meet the needs of a changing world. As the market evolves, Compass Qatar remains committed to growth, innovation, and creating long-term value for clients, employees, and the communities it serves.

Together, we rise stronger.

#### **Business Development Manager**

Kevin Gerrit Bergmann

# Joint committee Training Hamad Medical Corporation

We successfully held our first training session for the Joint Committee for HMC project, in collaboration with the International Labour Organization (ILO) and the Ministry of Labour. The session was both educational and engaging, as employees gained valuable insights into the purpose and importance of the Joint Committee.

Participants expressed enthusiasm about the initiative, recognizing how it empowers them to be more actively involved in workplace decision-making and represent their fellow colleagues.

Candidate's registration and the official election date will be communicated soon. We encourage all eligible team members to take part in this initiative and contribute to building a more inclusive and collaborative work environment.

#### What is joint committee?

A Joint Committee is a collaborative platform composed of representatives from both employees and management, aimed at fostering open dialogue and inclusive decision-making within the workplace. Supported by frameworks from the International Labour Organization (ILO) and guided by the Ministry of Labour (MoL), the committee plays a vital role in addressing collective and right based workplace concerns, improving communication, and promoting employee welfare. It empowers workers to actively participate in shaping policies and practices that affect their work environment, contributing to a more transparent, respectful, and productive organizational culture.



















# Joint committee Qatar Foundation

Our Qatar Foundation Joint Committee Management & Workers Representatives successfully completed a mandatory training (Module 1 & 2) for Joint Committee Members. The training was conducted by Qatar Foundation Welfare Department, in collaboration with the Ministry of Labour and International Labour Organization.

The program focused on empowering committee members with knowledge of international labor standards, workplace inclusivity, and effective communication between workers and management.

This initiative marks a key step toward fostering a more transparent and collaborative work environment.

















# **Employee recognition by HMC Client**

We are proud to share that, as part of the Person Centred Care (PCC) commissioning, the Trauma Department has recognized our colleagues with the KAFOU (Well Done) award for their outstanding performance.

**Kaushalya Nishadika** and **Jhuma Thamsuhang**, from our dedicated Trauma team, have received this well-deserved recognition for their exceptional contributions and commitment to excellence.

Please join us in celebrating their achievement and continued dedication to delivering high-quality care!













# "Coffee with OM" Program Launched at HMC Project





We're pleased to announce the launch of the **Coffee with OM program** at the HMC project, a new initiative designed to enhance communication, understanding, and reliability between employees and management.

This program provides a relaxed and open platform where employees can engage directly with the Operation Managers, gaining valuable insights into how they can rely on the management team. By fostering open dialogue, Coffee with OM aims to build a culture where employees feel valued, heard, and accountable, strengthening trust and collaboration across all levels of the organization

We look forward to seeing the positive impact this initiative will bring to our team!







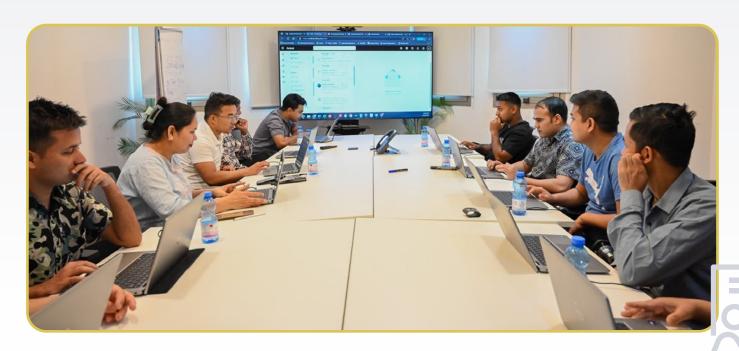


# Basic Microsoft Office Training Updates

As part of our ongoing commitment to digital empowerment, the Basic Microsoft Office Training initiative, launched last on June by the IT Department, continues to make significant strides.

Designed for individuals with limited or no prior computer experience, the training equips participants with essential skills in Microsoft Word, Excel, and Outlook, while also building foundational computer literacy.

To date, 101 employees have successfully completed the training. This milestone reflects our dedication to strengthening digital capabilities across the organization and empowering our workforce to thrive in a technology-driven environment.







# July Safety Awareness Allergen Management

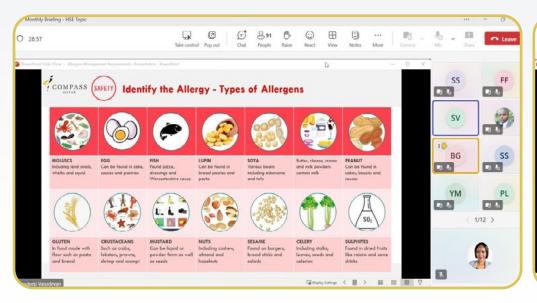
This month, our team participated in an insightful allergen management briefing led by our Country HSEQ Manager, Mr. Sandeep Vasudevan. The session focused on:

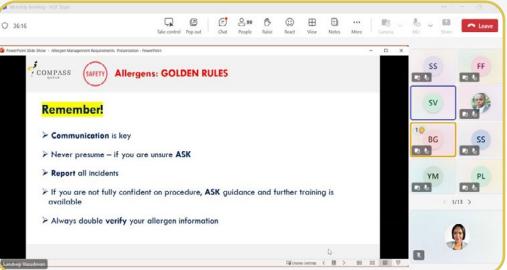
- 1. Best practices in allergen handling
- 2. Global case studies
- 3. Real-time scenarios



With 91 team members in attendance, the session reinforced the importance of vigilance and accountability in managing allergens. It was a timely reminder of our shared responsibility to uphold food safety standards and protect our customers through strict adherence to allergen control protocols.

A big thank you to Mr. Sandeep for leading this impactful session!











# Workplace Safety awareness by MOL, MOPH and WSIF

On 16th July, we successfully hosted an Occupational Health and Safety Awareness Session at Barwa, in collaboration with the Ministry of Labour, Ministry of Public Health (MOPH), and Workers Support and Insurance Fund (WSIF).

The event brought together 150 attendees, reflecting our shared commitment to fostering a safe and healthy work environment.

#### The session focused on two important topics:

Personal Hygiene: Reinforcing daily practices that contribute to overall well-being and workplace cleanliness. Heat Stress Awareness: A timely and essential topic, especially during the intense summer months.

This initiative served as a powerful reminder of the importance of proactive health and safety practices, encouraging employees to stay vigilant and prioritize their well-being both on and off the job.

We extend our sincere thanks to everyone who participated to making this session engaging and successful.













#### **EMPOWERING HEALTH**

#### Diabetes Awareness by Hamad Medical Corporation

In collaboration with the Qatar Diabetes Association, we organized a diabetes awareness session for HMC staff. The initiative included educational talks, on-site diabetes screenings, and consultations, aimed at promoting early detection and better management of diabetes among healthcare professionals. The event was well-received and supported our ongoing commitment to staff well-being and preventive health.















# World Hepatitis Day 28 July Awareness session by American Hospital

On 28 July, we hosted American Hospital for a successful World Hepatitis Day event. The session featured an informative talk on hepatitis awareness, followed by on-site health check-ups conducted by specialists and general physicians.

With 150 colleagues participating, the event helped identify several employees with elevated blood pressure and sugar levels where our internal nursing team will continue to monitor and support them through follow-up care.

We thank American Hospital Qatar and all participants for making this initiative impactful as we continue to prioritize workplace health and well-being.















### Welcome to the Team

### Mr. Arun Tiwari



**Arun Tiwari**Media Coordinator

We're excited to welcome Mr. Arun Tiwari to our team as Media Coordinator. With 9 years of experience in photography and videography, Arun brings a wealth of creativity and technical expertise to his role.

He will be responsible for capturing and covering all internal events, ensuring our moments are professionally documented and shared. Arun will be working closely with Ms. Maureen Kariuki, Welfare Officer, to provide comprehensive media support across the organization on welfare activities.

We look forward to Arun's contributions in enhancing our visual storytelling and strengthening our internal and external communications. You can now book Mr. Arun's photography sessions by scanning the below QR Code:









### **Be A Star**

Congratulations to all our July "Be a Star" employees! We proudly recognize your outstanding performance and dedication. Your hard work continues to inspire excellence across the organization. Thank you for shining bright!













# **Birthday Celebration**

We celebrated the birthdays of our July-Born colleagues across various projects, bringing teams together to share joy and appreciation.

May the year ahead bring you growth, happiness, and success.













### **Welcome to Motherhood**

Congratulations to Gerry May Ramos Bolivar on the birth of her beautiful son, Primo Maximus Bolivar Publico born on 16th July at Cuban Hospital, weighing a healthy 4KG.

We share in your joy and send our warmest wishes for good health, happiness, and a future filled with love and laughter











# Football Match Compass FC beats Black Rangers 6 -1

On Friday, July 18, Compass FC (CPU-2) lit up the field at Missaid Sport Club with an electrifying performance, defeating Black Rangers 6–1 in a thrilling staff-friendly match.

Leading the charge was Rogers, who delivered a dazzling hat-trick, while Emma, Adnan, and Gafo each added to the scoreboard with impressive goals. The match showcased not only skill and strategy but also the incredible spirit and unity of our team.

Congratulations to Compass FC for representing us with passion, pride, and excellence!









### **Teams Wellness & Connection**

Our team-building activities for July were nothing short of energizing! employees from various projects come together to connect, collaborate, and celebrate through engaging experiences at Qatar National Museum, Battle zone Entertainment and Qatar Bowling Centre.

Whether it's exploring, competing together or simply sharing a laugh, we're reminded that great teams are built on trust, connection, and shared joy.











Qatar Foundation team @ Qatar Bowling Centre







# **New Grooming Room Now Open!**

We're excited to announce the launch of a dedicated grooming room to support our male employees in maintaining daily hygiene and personal care.

Location:

Barwa Building F7, Room 1018

Hours:

Open Sunday- Friday from 8:00 AM to 5:00 PM

This space is equipped with all the essentials for shaving and grooming, and features our Grooming Specialist, Brian Kioko Mutiso, who is available to guide and assist with the process. Whether you need a quick touch-up or full grooming support, we've got you covered!

This initiative reflects our commitment to employee well-being and creating a comfortable, supportive workplace.











#### Stay tuned for our exciting updates and latest news

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